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## FOR IMMEDIATE RELEASE

Who: Athens Utilities Customer Accounts and Limestone County Water and Sewer Authority Customer Service  
What: Customer Service Facilities  
When: Friday, March 13, 2020

**Contact:**

Amy Golden, Customer Relations Manager: 256-221- 0968

Daryl Williamson, CEO Limestone County Water and Sewer Authority: 256-233-6444 ext. 100

As our communities continue to feel the increased impact of Coronavirus, we feel it is important to provide our customers with options for conducting business with our organizations that limit exposure risk. At this time our offices remain open.

Both Athens Utilities and Limestone County Water and Sewer Authority Customer Service offices offer multiple ways to conduct business online and by phone. We encourage our customers to take advantage of these options.

We thank you for your consideration. We will provide updates.

Athens Utilities web address: <https://www.athensalabama.us/347/Athens-Utilities>

Phone: 256-232-8750

Limestone County Water Sewer Authority web address: <https://www.limestonecountywater.com/>

Phone: 256 -233-6644

**We offer:**

- Pay by Phone
- Drive-thru
- Night Deposit
- Online

From website, customers can:

### **LCWSA**

- Customers can request new service
- Sign up for bank draft at LCWSA
- Request a service disconnection
- Make Payments (No service fee)
- Customers may also use the contact us e-mail address for inquiries

### **Athens Utilities**

Customers can request new service  
Find form to complete for bank draft  
Request a service Disconnection  
Make Payments (Fees apply)  
E-mail us [customeraccounts@athens-utilities.com](mailto:customeraccounts@athens-utilities.com)